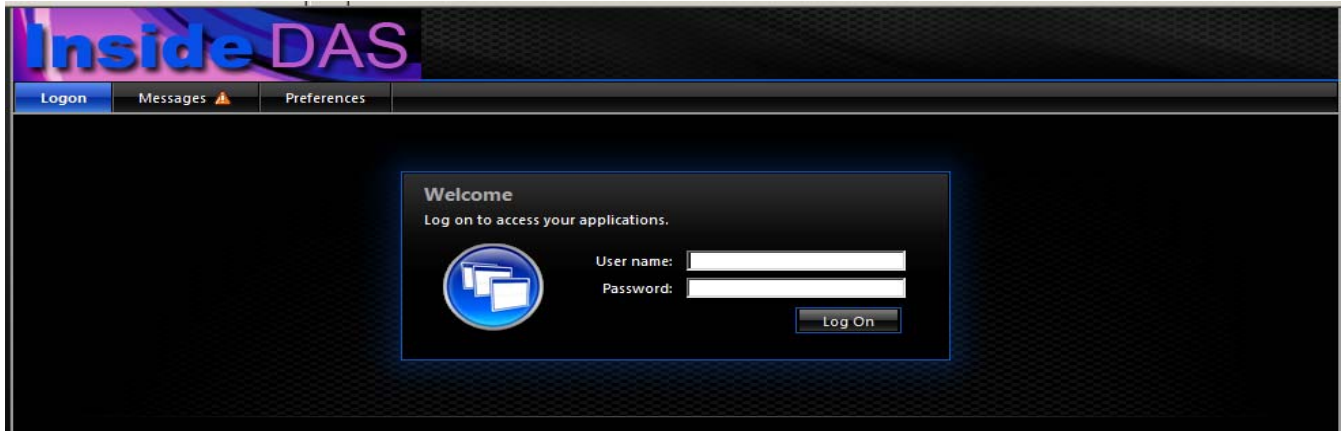
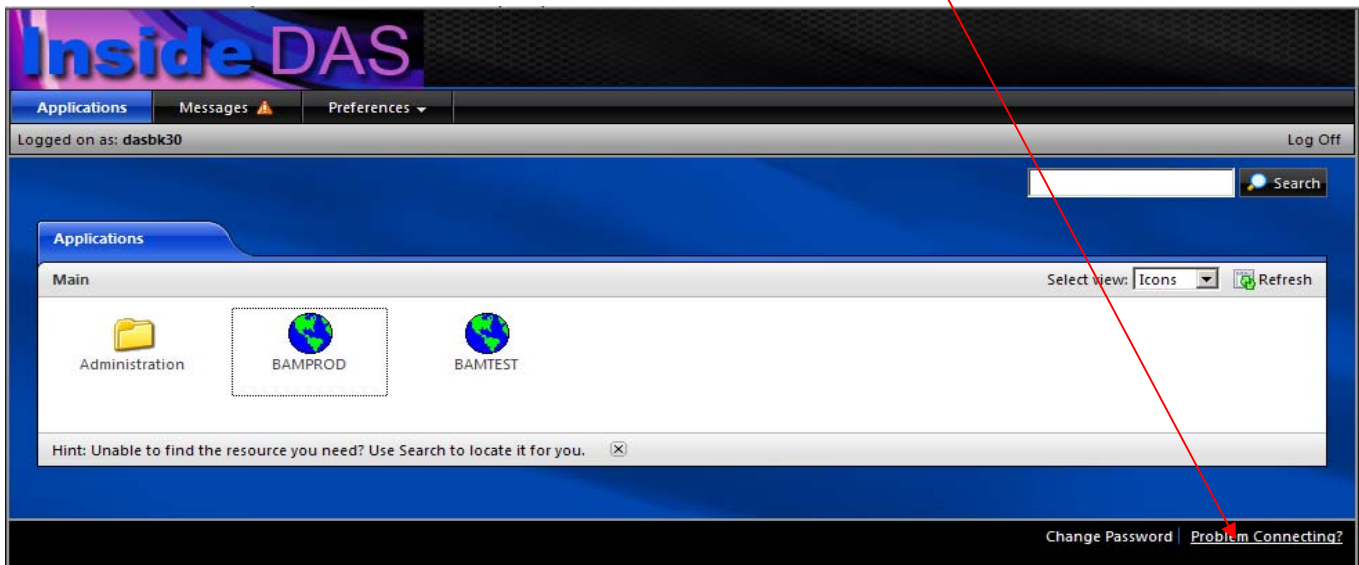


Installing New Citrix client

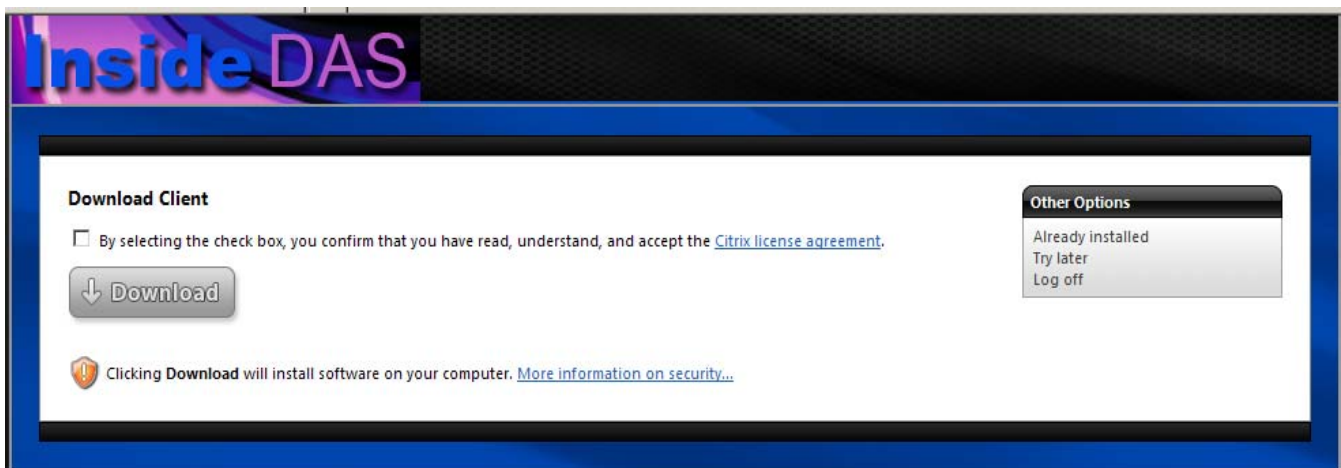
Welcome to the new Citrix: <https://inside.das.oregon.gov>



There are two options for installing the Citrix client after you login. You either go straight to the download page or if you have a older citrix client you can click on the link (Problem Connecting?).

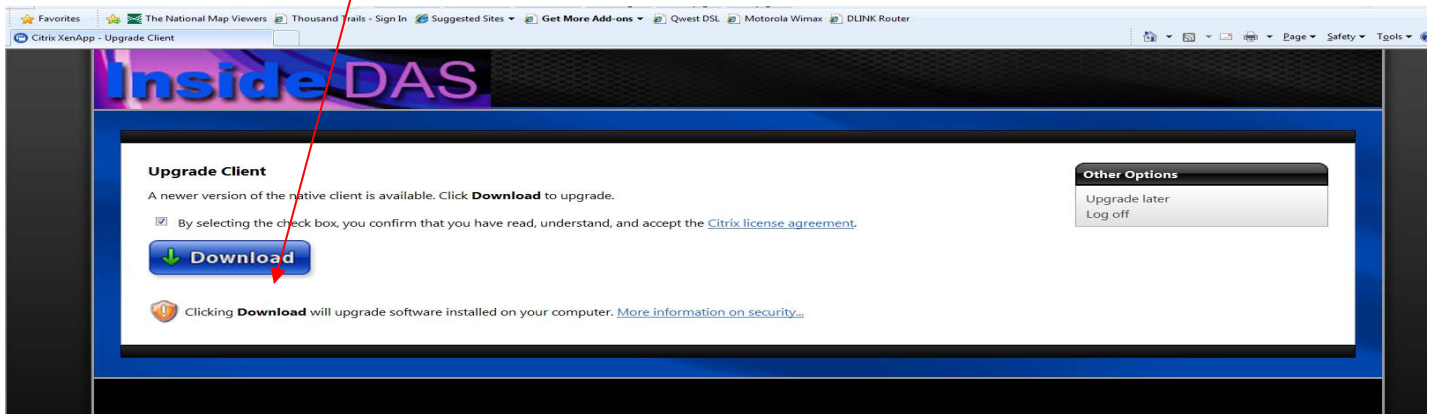
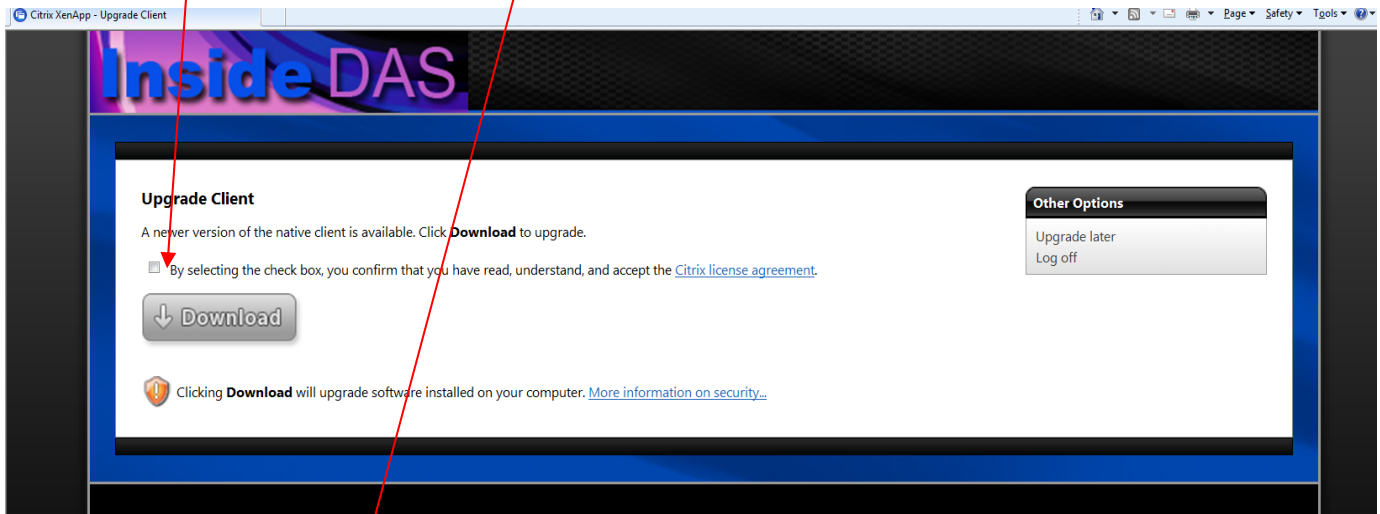


Or



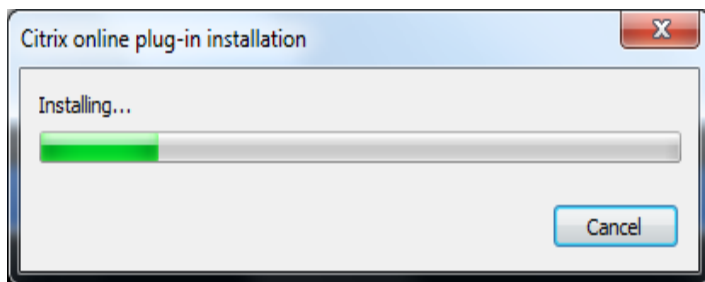
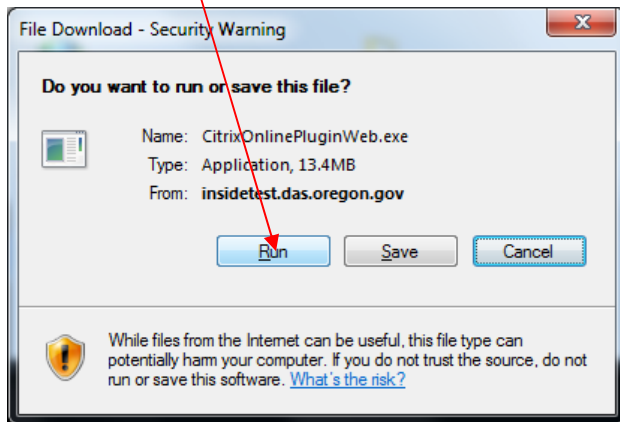
Installing New Citrix client

Check this box and then click the Download.



Installing New Citrix client

Click --> Run



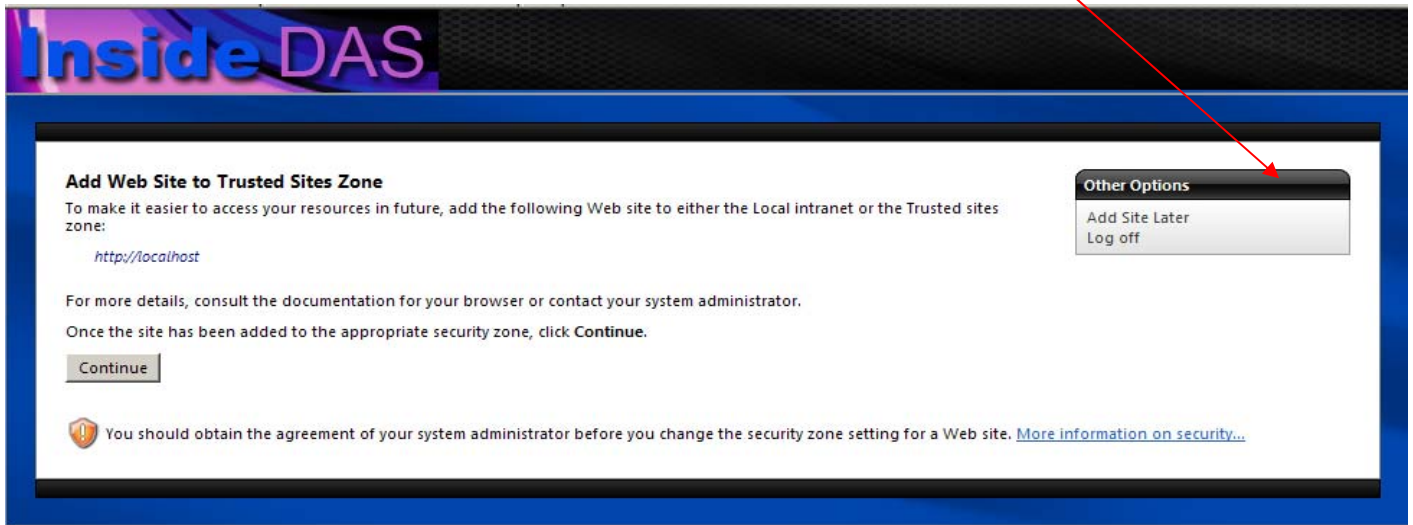
* You may need to Run the ActiveX Control. This screen shot below, shows you how to do this.

The screenshot shows a web page titled "Allow ActiveX Control" with the "Inside DAS" logo at the top. The page content includes:

- Allow ActiveX Control**
- Click on the Information Bar (at the top of the page) and select **Run ActiveX Control** from the menu.
- A screenshot of a Windows Internet Explorer window showing the address bar with the URL `http://servername.domain.com/Citrix/XenApp/clientDetection/nativeClientE`. The Information Bar at the top of the browser window displays: "This website wants to run the following add-on: 'Citrix Helper Control' from 'Citrix Systems'". A context menu is open over the Information Bar with options: "Run ActiveX Control", "What's the Risk?", and "More information".
- Problems downloading? [Try downloading the software again.](#)
- Enabling the ActiveX control will allow the client to run on your computer. [More information on security...](#)
- Other Options** (dropdown menu):
 - Try later
 - Log off

Installing New Citrix client

After you install the Citrix client, the next step will ask you to add the website to your trusted site zone. This is optional, your IT folks might want you not to. We recommend asking them first. In the meantime, you can select (Add site later) to complete the update.



After clicking the (Add site later), you should see this screen below.

